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o2.co.uk/xda
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See what you can do

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A quick guide to your Xda® IQ

Contents

Section 1

Getting started 2
Remove the rear cover 2
Insert your SIM card 2
Insert the battery and replace the cover 3
Charge the battery 4
Turn on and set up for the first time 4
Enter your PIN 6
Synchronise with your PC 7

Section 2

Using it 10
Work more conveniently 10
Mobile phone 10
Internet and messaging 10
Video and pictures 10
A world of connections 10
A tour of your Xda IQ 12
In the box 16

Section 3

Help and troubleshooting 22
General questions 24

• Integrated 1.3 mega pixel camera • Bluetooth 2.0 and Infrared and Mini USB Connector • Microsoft Pocket Outlook (Inbox, Contacts, Calendar, Tasks) • Video and MP3 playback • Wireless LAN 802.11b • TI OMAP 850, 200MHz • Windows Mobile 5.0 Smartphone Edition • 2.2" QVGA, 64k transflective colour backlit LCD • 2.5mm Audio Connector • 110 grams • Speakerphone • Voice dialling and voice recorder • Wireless LAN 802.11b • Up to 4 hours talk time • Bluetooth 2.0 and Infrared and Mini USB Connector • GPRS class 10 • Mini SD slot • GSM/GPRS Quad-band (850/900/1800/1900) • Integrated 1.3 mega pixel camera • 2.5mm Audio Connector • Up to 150 hours standby time • Video and MP3 playback • Bluetooth 2.0 and Infrared and Mini USB Connector • Integrated 1.3 mega pixel camera • GPRS class 10 • Wireless LAN 802.11b • GSM/GPRS Quad-band (850/900/1800/1900) • Wireless LAN 802.11b • Video and MP3 playback • Integrated 1.3 mega pixel camera • 2.5mm Audio Connector • TI OMAP 850, 200MHz • Speakerphone • Up to 4 hours talk time • Bluetooth 2.0 and Infrared and Mini USB Connector • 110 grams • Windows Mobile 5.0 Smartphone Edition • GSM/GPRS Quad-band (850/900/1800/1900) • Mini SD slot • Up to 4 hours talk time • GPRS class 10 • Bluetooth 2.0 and Infrared and Mini USB Connector • Video and MP3 playback • TI OMAP 850, 200MHz • Up to 150 hours standby time • Integrated 1.3 mega pixel camera • Speakerphone • Wireless LAN 802.11b • TI OMAP 850, 200MHz • GPRS class 10 • Microsoft Pocket Outlook (Inbox, Contacts, Calendar, Tasks) • Windows Mobile 5.0 Smartphone Edition • GSM/GPRS Quad-band (850/900/1800/1900) • Bluetooth 2.0 and Infrared and Mini USB Connector • 64MB Flash ROM 64MB RAM • Wireless LAN 802.11b • Windows Mobile 5.0 Smartphone • GPRS class 10 • Up to 4 hours talk time • 110 grams • Speakerphone • GSM/GPRS Quad-band (850/900/1800/1900) • TI OMAP 850, 200MHz • Video and MP3 playback

Getting started

1. Open the rear cover

Remove the rear cover by placing the phone in one hand with the keypad facing down in the palm of your hand. Press down on the back cover with your other hand and slide it open in the direction of the arrow.

2. Insert your SIM card

Open the SIM card door on the lower right. Insert the SIM card into the door with its gold-plated contacts facing down. Close the door and press down to lock it.

Please be careful not to force any of the SIM reader components, as this may cause damage. It doesn't take much pressure to insert the SIM correctly.

3. Insert the battery and replace the cover

Carefully connect the battery so the gold contacts connect with the row of connectors on the top left hand side of the Xda IQ (just below the camera lens). You can only fit the battery one way and you shouldn't need to use force. Gently press the battery down to secure it (there'll be a small click as it's locked into place).

Slide the battery cover towards the camera lens then lightly snap into place.

Smart IQ: it's a good idea to charge the battery for at least eight hours before you use your Xda IQ for the first time.

4. Charge the battery

You need to charge the battery fully before using your Xda IQ for the first time.

Connect the AC charger to your Xda IQ and plug it into the wall. We recommend you use the AC adaptor the first time you charge your Xda IQ, and not the PC synchronisation cable.

A solid amber light shows your Xda IQ is being charged. This light will turn green when the battery is fully charged.

5. Turn on and set up for the first time

Turn on your Xda IQ by pressing the power button on the top left-hand edge.

Your Xda IQ will start to set itself up and add settings supplied by O_2.

Smart IQ: you'll block your SIM card if you enter the wrong PIN three times. This means you won't be able to make or receive any calls, texts or picture messages. Don't worry – you can easily sort this out by contacting your service provider. They'll unblock it for you right away.

6. Enter your PIN

When your Xda IQ restarts, it may ask you to enter the PIN for your SIM. (All new connections to O_2 have a PIN on their SIM.)

Tap in your PIN and select **Enter**.

If you're an O2 Ireland customer, please enter the PUK code supplied with your SIM or call Customer Service on 1909.

7. Synchronise with your PC

Because your Xda IQ is designed to complement your PC as a smartphone, you can work with the same information in both places. You can synchronise your Xda IQ with Microsoft® Outlook® on your PC. This will let you keep a copy of your address book, appointments and emails on both your Xda IQ and computer. Whenever you add appointments or write emails on your phone, you can copy them across to your PC each time you connect. This way, you'll always have a back up copy of your information.

To synchronise your Xda IQ with your Windows PC, you need to install Microsoft ActiveSync® 4.1. (You'll find ActiveSync on the Getting Started CD in your Xda IQ box, along with a copy of Microsoft Outlook 2002 and a single PC licence.)

After you've installed ActiveSync, connect the USB cable to your PC and Xda IQ, then follow the on-screen instructions to get synchronised.

Now you're set up, let's get going.

Section 2

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Using it

Work more conveniently

The Xda IQ is one of the most powerful connected handhelds available. It gives you more control over the way you work – and where you work. It keeps you in touch wherever you go. You can access contact information, browse the web, send emails, track appointments and much more.

Mobile phone

Make and receive calls to keep in contact. Get in touch with the office, or send text messages.

Internet and messaging

Use Outlook Mobile to send and receive emails with attachments, keep track of meetings and events, and keep in sync with Outlook on your PC. Compose and send picture messages or text your contacts for a speedy response.

Internet Explorer Mobile gives you fast connection to the Internet. Do your banking, check your market prices or catch up with the day's news.

Video and pictures

Take detailed pictures or shoot video with sound. The Xda IQ has a high-resolution camera and a clear high-quality colour screen.

A world of connections

With onboard support for GPRS and Wireless LAN, you have several ways of connecting to the Internet at a range of speeds. Just choose what suits you and your location. Bluetooth means you're wire free and can use your Xda IQ with car kits and headsets.

Set up an email account and regularly check for new email

Your Xda IQ can be set up to retrieve emails.

1. On the home screen press Start and Messages then select Outlook Email.

2. Click Menu > Options > New Account.

3. In Your Name option, enter your name; under Email Address, enter the email address of your account. Under Automatic setup, leave a tick in the box.* Click Next.

*(If you are trying to integrate a non Internet Service Provider (ISP) account, such as your work email account, you may need to speak to your IT contact for the required settings and input these manually. Leave a tick out of this box.)

4. Auto Setup: wait till the settings have been obtained and the box states Finished. Click Next.

5. Password: enter your account password, input a tick in the Save Password option if required, click Next.

6. Click Next.

7. Click Next.

8. Under Download the following messages, confirm the time period of mails to be downloaded and part of the email to be downloaded (such as entire message). Click Next.

9. In the box below Connect automatically and check for messages, you can set the delay before your email is checked (such as every 15/30/60 mins). Click Next then Finish.

Your email account is now setup.

A tour of your Xda IQ

1. Notification lights

The left LED is multicoloured and has a number of meanings: solid green when the battery is fully charged, flashing green when connected to the network, and solid amber when the battery is being charged or the phone is using ActiveSync to synchronise with a PC.

The right LED will flash blue when Bluetooth is on, green when Wireless LAN is on, and alternate blue/green if both are on.

2. Speakers

3. Display screen

4. Home

Press to go to the home screen.

5. Left soft key

Press to perform the command on the label above the button.

6. Contact

Press to launch the Contact list to make phone calls.

7. Call key

Press to accept a call or to go to the phone keypad. Press and hold this if you want to activate/de-activate the speakerphone during a call.

8. * Key

Press to switch to different input modes or press and hold to choose an input mode or symbols from the list when entering text.

9. Back

Press to go to the previous screen or to backspace over characters.

10. Right soft key

Press to perform the command on the label above the button.

11. Messaging

Press to launch Messaging to send and receive messages.

12. End call key

Press to end a call.

13. Navigation control/enter

Use to scroll left, right, up, or down. Or press straight down to use as the Enter button.

14. # Key

Press to add a space, or press and hold to display a list of symbols.

15. Light sensor

This senses when it's dark and activates a backlight under the keyboard, so that it's easier to see the buttons.

1. Camera button

Press for the camera. If it's already running, press this to capture an image or video clip.

2. Strap ring

Use to hold the phone with a strap.

Smart IQ: press and hold the End call key to lock your phone.

3. Infrared port

Lets you exchange file(s) or data with other devices wirelessly, or connect to your PC (if it has an infrared port) to synchronise with Microsoft ActiveSync.

4. Speaker

Listen to audio media or a phone call.

5. Power button

Press to turn the phone on and off. Or press and quickly release to display the Quick list, which allows you to change profiles and switch to flight mode.

6. Sync connector

Use to synchronise data or recharge the battery.

7. Earphone jack

Listen to audio media or use the phone's hands-free kit.

8. Microphone

Speak into this when receiving a phone call or making one or a voice recording.

Smart IQ: press and hold the Earpiece volume down button to record a voice 'tag' for each of your contacts. You'll be able to then call them just by saying the name!

9. Connection manager

Press to activate the connection manager to turn on Bluetooth or Wireless LAN, or press and hold to record a note to yourself.

10. Earpiece volume up

Press to increase the earpiece volume during a call.

11. Earpiece volume down

Press to decrease the earpiece volume during a call.

1. Camera lens

Please keep this clean from fingerprint marks so that you can take the best quality pictures.

2. Car antenna connector

Lets you attach your phone to the car antenna for a better network signal reception. Simply peel off the rubber cap and connect the antenna jack. Replace the rubber cap if unused.

3. Self-portrait mirror

Position the phone until the mirror reflects the image you want to capture.

4. Back cover

Remove to insert battery, SIM card, and Mini-SD card (not included).

Status icon	Meaning
	Battery is fully charged
	Battery is only 20% full You'll need to charge it soon
	Battery is nearly empty
	Battery is empty
	You're connected to a foreign network (you're roaming)
	You're in an area of GPRS coverage
	You are connecting/connected to GPRS
	Battery is being charged
	Speakerphone is active
	You've missed a call

Status icon	Meaning
	Searching for an accessible Wireless LAN hotspot
	Connected to a Wireless LAN hotspot
	New instant message in MSN Messenger
	New email, text or picture message(s)
	Phone is on with strong coverage
	Coverage is average
	Coverage is poor
	Phone is searching for a network to connect to
	Phone is switched off
	There's no network available to connect to, or no SIM in your Xda

In the box

Xda IQ
your all-in-one phone
and hand-held PC

Xda IQ case
to protect and carry your phone

Xda IQ battery
to power your phone

Microsoft Windows Mobile Getting Started CD
including ActiveSync and Outlook 2002

Application CD
ClearVue Document Suite,
Wireless Modem USB Driver

Handsfree stereo headset

Connection cable
to connect your Xda to your PC

AC adaptor
to charge your Xda IQ

Microsoft Windows Mobile 5.0
user guide

Warranty card for Europe

Quick Start Guide
this booklet

O_2 may change the contents of the Xda IQ box in the future. The images here are purely to illustrate what's in the box; the actual contents may look slightly different.

Section 3

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Help and troubleshooting

Help online

Need technical help with your Xda IQ? No problem. Send an email to our support team:

(UK) o2datasupport@o2.com
(EIRE) support@o2.ie

We will try to get back to you within 24 hours or on the next business day.

Talk to us

If you have any general questions about your Xda IQ, your service provider will be able to help. You'll find their contact details printed on your monthly bill. If you're a corporate customer, we recommend you contact your internal help desk.

Need to ask about charges on your account or services not activated? Please contact the service provider where you bought your phone from.

Smart IQ: our technical support team can only help you with how to use your Xda IQ.

General questions

Can I use software designed for the Xda sp with my Xda IQ?

Xda IQ uses Microsoft Windows Mobile 5.0 as the core system. Applications written for the Xda sp may not work correctly.

You should contact the software vendor to check if the application will work correctly with Windows Mobile 5.0.

Can I receive phone calls or text messages while using the Internet or synchronising email on my Xda IQ?

You can make and receive phone calls when using Wireless LAN. If you're actively using your connection in GPRS mode, your phone calls will be forwarded based on your settings – the default is to divert to voicemail (if it's set up) or another number. However, you can make and receive calls if your GPRS is idle.

What are the maximum speeds of GPRS?

In GPRS mode, Xda IQ supports a maximum download speed of about 53kbps and an upload speed of 26kbps.

How do I turn the phone off and go into PDA mode?

Press the power button at the top left edge of the phone, and select flight mode.

When I'm overseas, why do I see a white triangle at the top of the screen?

The triangle means you're roaming on a foreign network and roaming charges apply.

Can I close applications using one of the buttons?

Press the End call key.

Smart IQ: to find out more, check out http://www.o2.co.uk/xda